

FURTHER TERMS & CONDITIONS

These conditions together with the details and conditions on the booking form are the terms on which Maiden Video have agreed to video your wedding. These details and conditions are the entire contract between us. No variations or other conditions will apply unless they are confirmed by Maiden Video in writing.

PRICES. We will not raise the price quoted on the booking form. Our prices where stated are guaranteed fixed for the wedding date shown overleaf, for the chosen package, or as agreed by Maiden Video. Should additional services be required, these will be charged at the prices current at the time of ordering. V.A.T is not applicable for any of the services.

PAYMENT. We trust you, You are only required to pay an initial deposit as stated on the booking form at the time your booking is placed. Should you decide to cancel the booking other than through **circumstances beyond your control** we will refund your deposit in full up to three months before the date of your wedding. (Must be confirmed in writing). You then are not under any obligation to make any further payment unless you wish to do so until two weeks before the date of your wedding, when 75 per cent of the outstanding balance is required. You will not then make any further payments until after we have videoed your wedding where upon on delivery of your completed DVD or video tape, the remaining outstanding balance is payable. The final payment of the outstanding balance may vary from the price on the booking form, as you may have selected additional services that were not booked at the time of the original booking.

REPRESENTATIONS & SAMPLES SHOWN. Your wedding is very individual. We show you samples of weddings videoed by us in the past. This is because every wedding is of course very different and the videos shown are only to give you an idea of the footage we have taken at other weddings. They do not constitute representations by us of the actual footage to be taken at your own wedding, which will depend on circumstances at the time.

ARTISTIC LICENCE. All aspects of all footage taken at your wedding including, but not limited to, the arrangement of subjects, location and backgrounds, shall be at our absolute discretion. We will make all reasonable efforts to please you of course, but video filming is a subjective art form, and we cannot accept liability if you are not satisfied with any artistic aspects.

COLOUR REPRESENTATION. Due to the limitations of the video film processes and materials, Maiden Video will make reasonable endeavours to provide pleasing footage but cannot guarantee that the video film will be an exact colour match.

COPYRIGHT. We own the copyright. As the videographer, the copyright of all film shot, DVD and videotape shall belong to us. Please remember that it is a criminal offence to make copies of the DVD or videotape without our consent.

CIRCUMSTANCES BEYOND YOUR CONTROL. We understand that certain events can occur which are outside your control. If your wedding arrangements are cancelled or changed through sudden death, or illness, of any member of your family, or something genuinely happening which makes it impossible for your wedding to go ahead, we will not make any claim against you. We will return your deposit, and any additional payments you may have made prior to your wedding in full. We will deduct the cost of any special items you have directed us to obtain on your behalf prior to your wedding, which cannot be used at another wedding. The only condition is that you must give us as much notice prior to your wedding date as is reasonably possible under the circumstances.

CIRCUMSTANCES BEYOND OUR CONTROL. Events can occur which are outside our control (Force Majeure). These include but are not limited to sudden death or illness, road traffic incidents or accidents, Acts of God, war, strikes, fire, flood or tempest, equipment failure or criminal actions of third parties. Maiden Video shall have no liability whatsoever and the due performance of this contract is subject to alteration or cancellation by Maiden Video. In the event that any cause beyond the control of Maiden Video including but not limited to the aforementioned events in this paragraph causes or results in total or partial loss of the video film.

LIABILITY. In the event that all the video film of your wedding is lost our maximum liability to you in contract, negligence, or otherwise in connection with our services shall be limited to a refund of all sums paid to us, plus a further maximum payment sum of £250 (Two Hundred and Fifty Pounds). This is our maximum liability to you under any circumstances, and without this limit the prices charged by us to you for our services would have been considerably higher.

INSURANCE. Your attention is drawn to the Wedding Insurance. We would advise that you consider taking out a Policy provided by reputable Insurance Companies that can provide you with an increased cover for unforeseen events in respect of all your wedding arrangements including videography.

CONDITIONS – General Note. Every condition in this agreement is valid and enforceable by itself. This means that each of these conditions is to be independent of every other such provision so that if any of these conditions is determined to be illegal, invalid and/or unenforceable, such determination will not affect any other of these conditions, all of which shall remain in full force and effect. All these conditions are governed in accordance with English Law, and nothing contained therein shall exclude or restrict our liability for death or personal injury resulting from our negligence. These terms and conditions are in addition to your statutory rights, which remain unaffected.

DVD Formats.

Information (video and audio) on commercial DVD's is "stamped" or "pressed" onto the disc that is then compatible with all DVD players. However the DVD's we produce are created by "burning" the information to disc using a computer and DVD writer.

There are two DVD formats available. DVD-R or the DVD+R format. Both formats are compatible with a majority of DVD players that were manufactured in the past few years. Most manufacturers of DVD players are now ensuring that all their new models are compatible with DVD-R, but are a little slow in making all their new players compatible with DVD+R. If you are unsure as to what format your DVD player will play, we will happily bring along a test DVD when we come to discuss your requirements for shooting your event on video.

There is no set running time for your wedding DVD, most will usually run somewhere between one hour and one & half hours. We will film a lot of footage from your wedding day, and from all the footage filmed we will edit the DVD accordingly so that it runs smoothly, chronologically and captures all the best parts from your day. Nothing important will be left out.